

## **FAQ**

### **General**

#### **Where is InsureXpo 2024 held?**

The event will be held physically at Marina Bay Sands Expo and Convention Centre, Level 4, Peony Ballroom.

#### **What time do doors open for InsureXpo 2024?**

Doors open from 9:30 am.

#### **What time do I need to be seated by?**

You should be seated by 10:30am for the first talk. However, breakfast will be served from 9:30am so do aim to arrive by then as walking between the rooms is strongly discouraged once the talks have commenced.

#### **What can I expect from InsureXpo 2024?**

Whether you are interested in building wealth for the future, wondering how insurance can be key to your financial freedom, or just curious about the topics covered, this event aims to stimulate and enlighten in equal measure. No financial background is required. Coming from a variety of backgrounds, our speakers will deliver a series of talks and engage in a panel discussion to share their insights on how you can pave your way towards financial independence and early retirement.

#### **Will there be lunch and teabreaks provided at InsureXpo 2024?**

Yes. There will be 2 coffee breaks (Morning and Afternoon) and Lunch provided as part of the event.

### **Goodie Bags**

#### **Can I collect a goodie bag on behalf of my friend? Can I take more than what I am entitled to?**

Only ticketholders who are present will be entitled to receive a goodie bag, limited to one (1) goodie bag per ticketholder.

#### **I have purchased a ticket. How do I get my goodie bag?**

Goodie bags will be distributed at the registration counter on event day.

### **Ticketing**

#### **I would like to bring my children to the event. Do I need to purchase a ticket?**

Yes, you are welcome to bring along your children and any friends or loved ones, but do note that a separate ticket must be purchased for each attendee.

#### **Can I purchase a physical ticket on the day of the event?**

No, all tickets must be purchased online through the official registration portal.

#### **How would I know if I have received the ticket? What should I do if I didn't get the confirmation email on the ticket purchase?**

Please reach out to [atyourservice@cimb.com](mailto:atyourservice@cimb.com) should you fail to receive a confirmation email 24 hours after registration.

#### **Do I need to bring anything to attend the InsureXpo 2024?**

For a smooth registration experience on event day, please ensure that you can access your registration confirmation email on your mobile device or display a copy of the QR code saved to your device.

#### **Is the ticket transferable if I can't make it for the event last minute?**

Tickets are strictly non-transferable.

## **Content**

### **Can I get a copy of the presentation slides?**

To obtain further information or request for presentation materials, you may get in touch with the speakers or their teams via the contact information shared during the respective talks.

## **Payment**

### **What is your refund policy?**

Tickets are non-refundable.

### **How will I receive my ticket?**

Following registration and payment, you will receive a confirmation email with a QR code which you should display at the registration counter to gain admission to the event.

### **Can I share a ticket with a friend?**

Each ticket allows admission for only one (1) attendee.

### **How do I pay for the event?**

Payment is permitted only through the official registration portal. Payments will be made securely through Hitpay.

If you are not able to find the answer from the above FAQ, please kindly email to [atyourservice@cimb.com](mailto:atyourservice@cimb.com).